

Preparing you and your organisation for Swine Flu

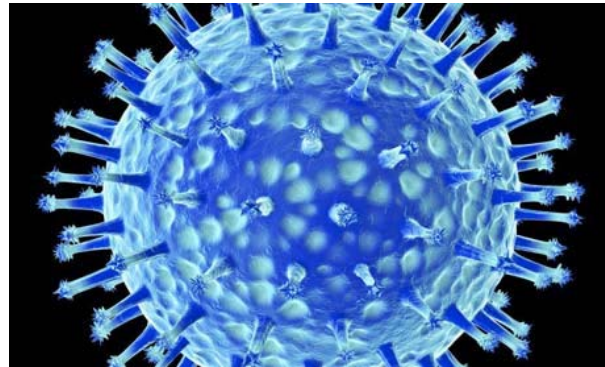
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&
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Aim

- To provide you and your organisation with the knowledge and tools to manage the potential impacts of swine flu.

Format

- Pandemic Influenza.



- Disaster proofing your organisation.



Influenza Pandemic: Nichola Blanco, Bromley PCT

Seasonal vs. Pandemic

What can you do to protect yourself?

What is Swine Flu?

Section Content

Who is at Risk?

What are its symptoms?

How does it spread?

Treatment and Vaccine

Bromley Preparations

Where are we now?

Influenza Pandemic: Seasonal vs. Pandemic

- **Seasonal**
 - Occurs annually
 - Normally during winter
 - Generally less severe
 - Some immunity within the general population
 - Virus evolves gradually (drift)
- **Pandemic**
 - A global outbreak of a novel (new) disease to which humans have no immunity (shift)

Influenza Pandemic: What is Swine Flu?

- Respiratory disease caused by a new strain of flu.
- Thought to have originated in pigs.
- First identified in April of this year in Mexico.
- The virus has been passed from person to person around the world, resulting in a pandemic – a worldwide outbreak of flu.

Influenza Pandemic: How does it spread?

- Person-to-person.
- Survives for a short time on surfaces.
- Incubation period approx. 18-72 hours.
- Infectious typically 24-48 hours after the first sign of symptoms.
- Children may be infectious for longer.

Influenza Pandemic:

What are its symptoms?

- The most common symptoms are:
 - Fever 38-40 C
 - Cough
- And any of the following:
 - Headache
 - Sore throat
 - Painful joints / limbs
 - Runny nose

Influenza Pandemic: Who is at Risk?

- Those suffering from chronic conditions.
- Immunosuppressed.
- Pregnant women.
- People aged 65 and over.
- Children under 5.

Influenza Pandemic:

What can you do to protect yourself?

- Come to work if well and stay at home if unwell.
- Follow the 'Catch it, Bin it, Kill it' routine.
- Wash hands frequently and thoroughly.
- Clean surfaces, handles and rails regularly.
- Identify your flu friends and watch out for your neighbours.
- Prepare for Flu at home.
- Seasonal Flu jab.
- Swine Flu Vaccination.

Influenza Pandemic: Treatment and Vaccine

- **Anti-virals (Treatment)**
 - Two main ones – Tamiflu and Relenza
 - Reduces symptoms by 1 day in the majority of uncomplicated cases
 - May reduce serious complications for high risk groups
- **Vaccination**
 - Available soon
 - Distributed based on risk priority groups
 - Can be had together with annual flu jab

Influenza Pandemic: Where are we now?

- End of wave one.
- Relatively mild illness in most cases.
- Mostly affected people under 50.
- Second wave expected in the autumn/winter.
- Vaccine becoming available soon.
- Plans in place locally for the next wave.

Influenza Pandemic: Bromley Preparations

- Planning has been underway for a long time.
- Partnership working – NHS lead with all local agencies involved.
- Ensuring continuation of essential services – with focus on health and social care.
- Communication with the public, patients, carers, schools, employers etc.
- Identifying and supporting vulnerable groups (flu friend).

Disaster proofing your organisation: Jim Cook, London Borough of Bromley

What is Business
Continuity Management?

Some worrying statistics!

What is critical to you?

Have any of the following
affected you?

Section Content

Who are your
stakeholders?

The BCM Cycle

What would you do if...

Pandemic Issues to
consider

What could impact your
organisation?

What do you need to
operate?

A final word

Disaster proofing your organisation: Business Continuity Management

What is BCM?

Planning to ensure that your organisation has a relatively quick and painless return to “business as usual” in the event of a major disruption.

London Prepared

Disaster proofing your organisation: Have any of the following affected you?

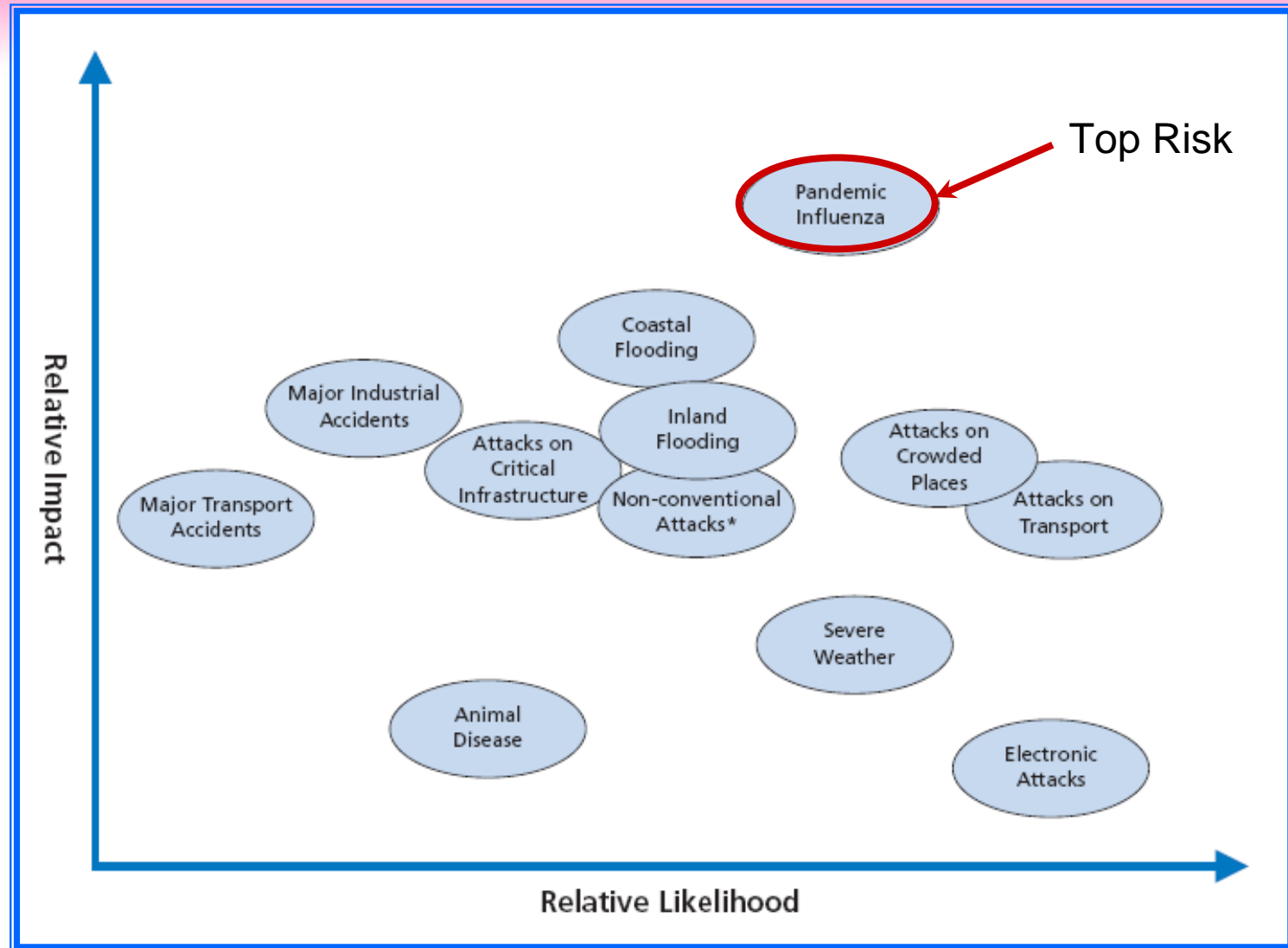


Disaster proofing your organisation: Some worrying statistics!

- 38% of organisations have no plans in place to ensure service delivery during a pandemic
- 67% of organisations outsource some of their services but BCM in the supply chain is limited
- 73% of organisations agreed that having BCM helped them to cope during a disruption

Charter Management Institute

Disaster proofing your organisation: What could impact your organisation?



Disaster proofing your organisation: What do you need to operate?

- Staff
- Information and Communication Systems
- Premises
- Supply Chain
- Other key resources
 - Utilities
 - Transport (and fuel)
 - Specialist Equipment

Disaster proofing your organisation: What is critical to you?

What is a critical service to you?

- MUST remain operational
- Have the greatest impact in the shortest period of time and must be recovered rapidly
- Should be viewed from the customer/client viewpoint (managing expectation)
- Not all services are critical

Disaster proofing your organisation: Who are your stakeholders?

- Customer/clients
- Regulators
- Employees
- Suppliers
- Funders/Sponsors
- Auditors and Insurers

Disaster proofing your organisation: What would you do if...

- Loss/non-availability of staff
- Loss/disruption of Information and Communication Systems
- Loss/denial of access to premises
- Loss/disruption to suppliers
- Loss/damage to other key resources

Disaster proofing your organisation: The BCM Cycle



Disaster proofing your organisation: Pandemic Issues to consider

- Pandemics should be seen as a risk of insufficient staff to continue critical activities
- The difficulty in planning for them is the degree of uncertainty about its severity and impacts
- Assumptions should be made on:
 - a worst case scenario
 - public service availability
 - possible central and local government emergency measures
- **Assumptions may be inaccurate**

Disaster proofing your organisation: A final word

**Business Continuity Management is for life
not just pandemics!**

Thank you for your time

Questions?

For more Information

Bromley PCT

- Website: www.bromley.nhs.uk

LBB Emergency Planning

- Email:
emergency.planning@bromley.gov.uk
- Website: www.bromley.gov.uk/prepared