

# Bromley Mental Health Hub

March 2024



# Context pre transformation



**High demand for services**



**Service fragmentation and duplication, e.g. repetition of assessment**

**Multiple entry points which are confusing**

**Services not integrated- especially crisis support**



**Reducing resources**



**Inequalities**



**Lack of focus on outcomes**



**Culture change**



**Over usage of acute pathway**

# Proposed Core Offer: Bromley Hub



## Aim

- To offer a diverse and personalised range of interventions to people experiencing mental health problems within the community setting
- Enable earlier access to support; to support people to recover and stay well; to prevent mental ill health and crisis intervention.
- To reduce inequality in access and experience of mental health and physical health care for people with severe, moderate and mild mental illness in Bromley



## Who for

- Adults in Bromley, over 18 years of age, experiencing mental health problems. This will include people with severe mental illness (SMI) as well as individuals with mild mental health illness who require care and intervention.

# Bromley Mental Health Hub

Principles (drawing on those agreed at SEL) that underpin the proposal in Bromley:

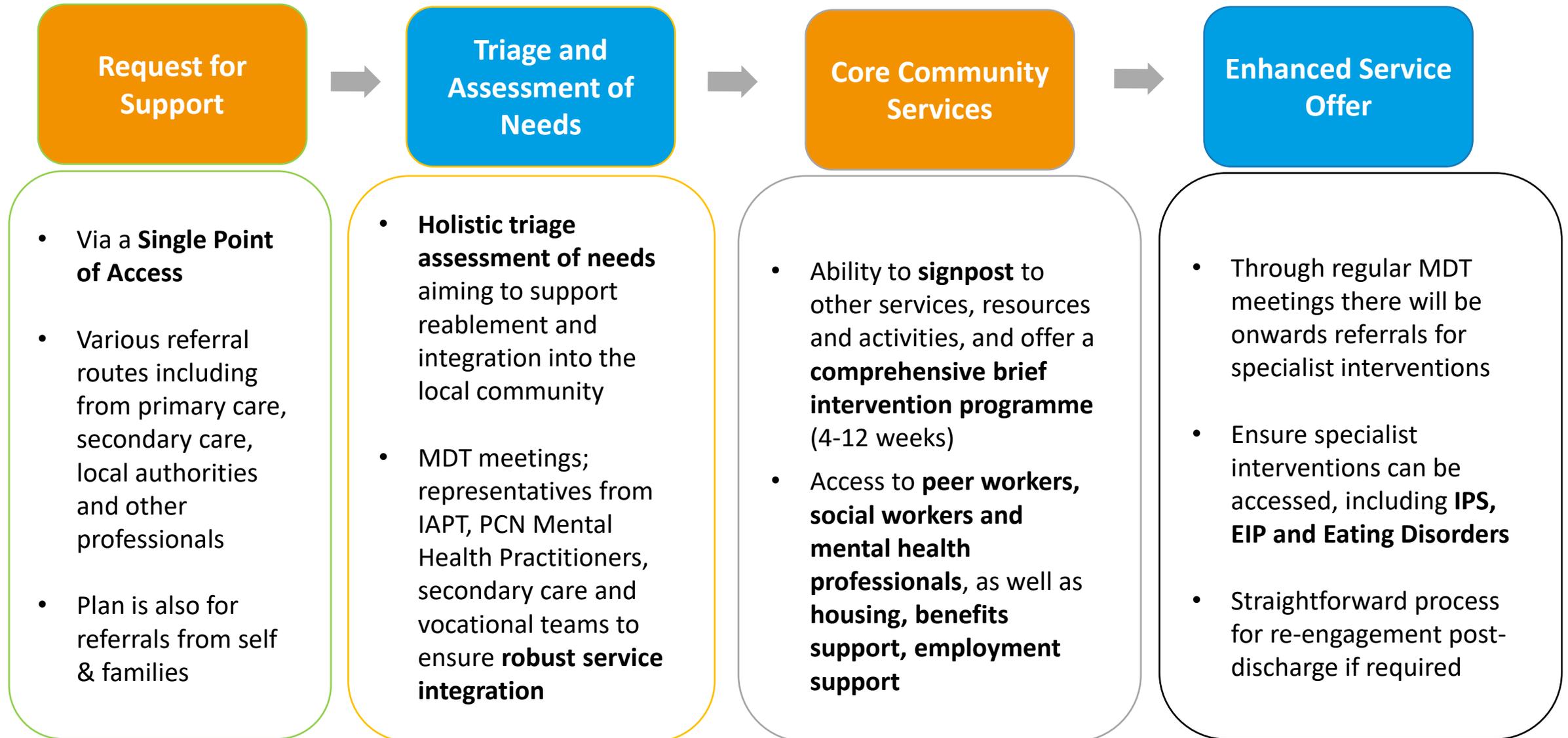
**Bridging the gap  
across Primary and  
Secondary Care**

**No wrong door into  
services and  
frictionless movement  
between them**

**Holistic approach to  
assessing and meeting  
needs**

**Integrated, multi-  
disciplinary team  
providing clinical and  
non-clinical support**

# Key components of the Hub



# Bromley Mental Health Hub Team

Integrated team of approx. 50 people  
Located at two sites – Beckenham Beacon and Hayne Road

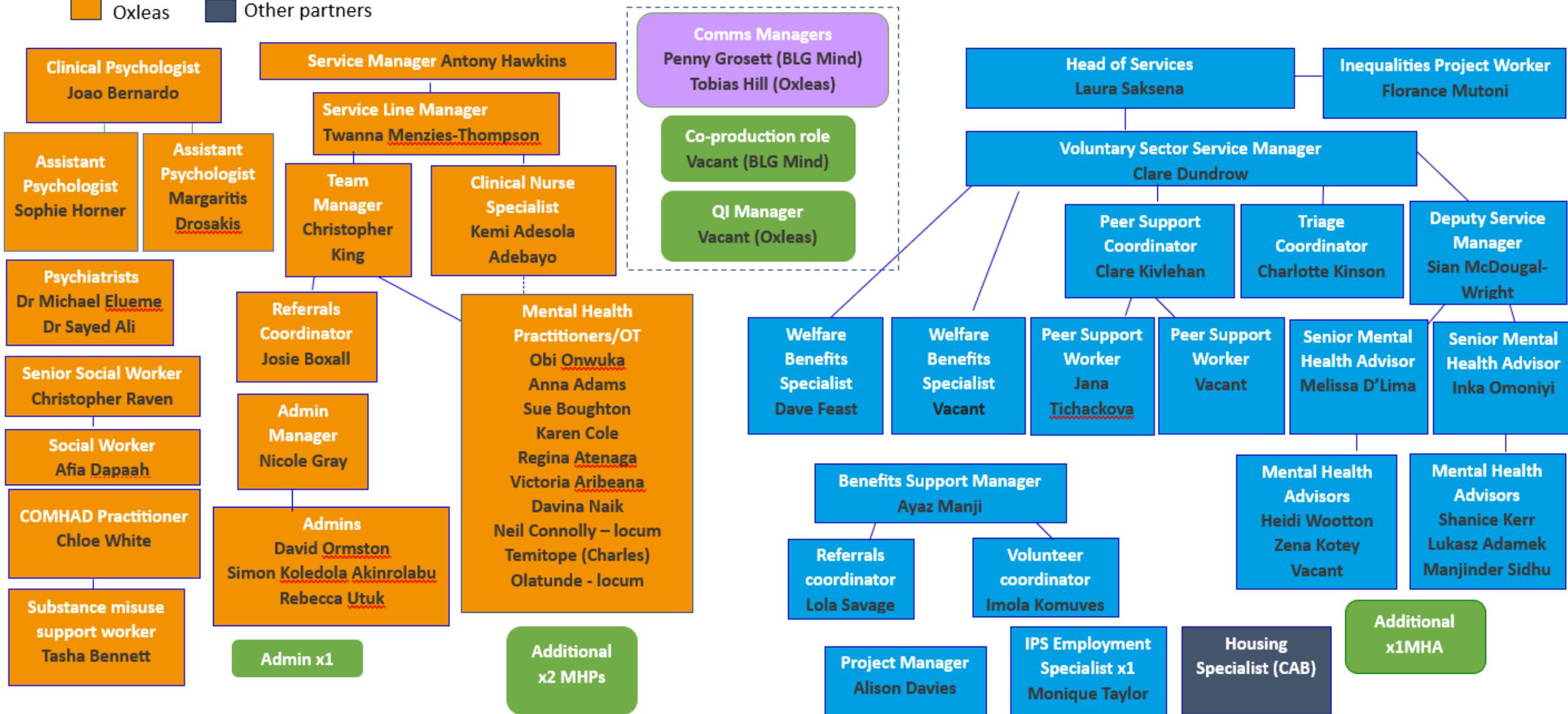
Oxleas staff  
Previous 'PCP' team plus additional  
roles that have been recruited to

VCS staff employed by BLG Mind  
New team have been recruited to

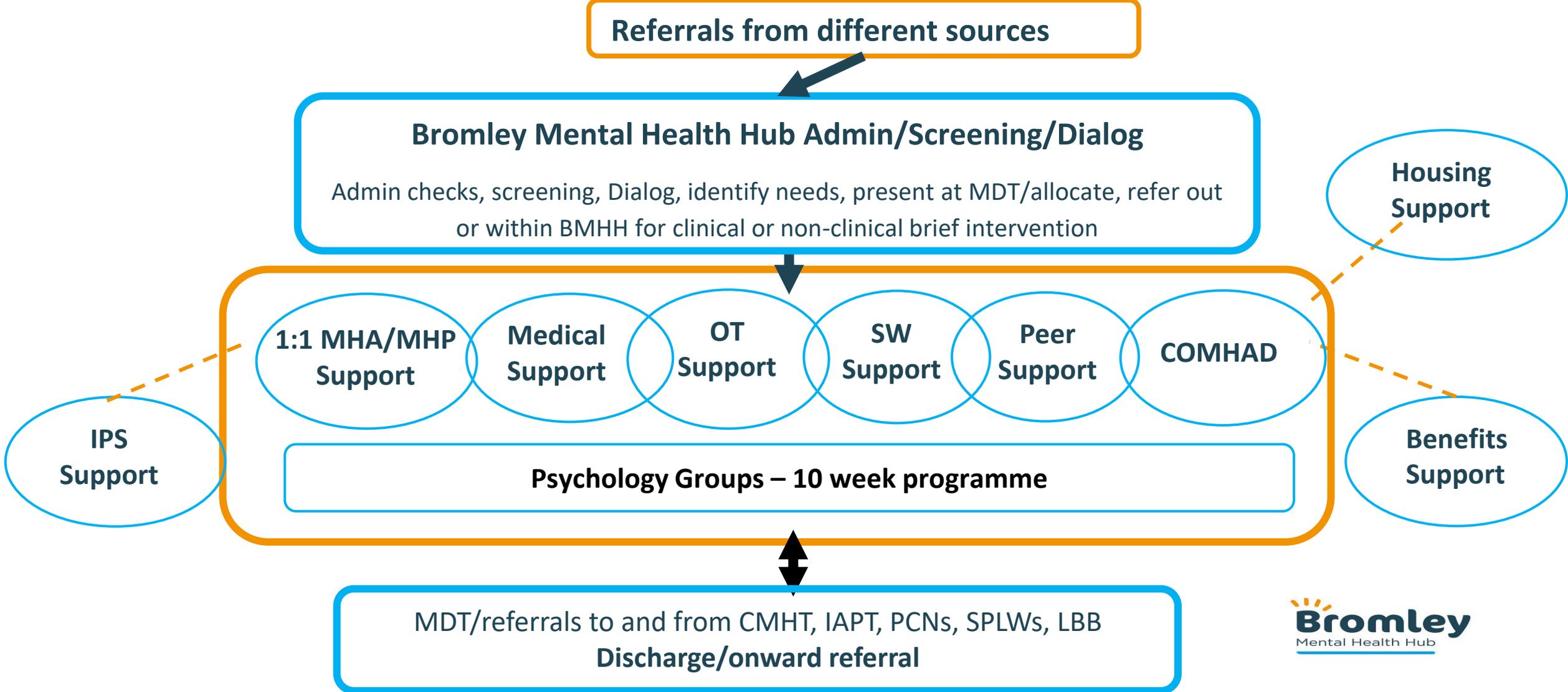
**Project Manager employed by BLG Mind**

# Bromley Mental Health Hub

- SEL Mind
- Yr3 roles to be filled
- Oxleas
- Other partners



# Bromley Mental Health Hub - Overview



# Inequalities Project Worker

- The BMHH has an inequalities project worker whose role is to talk to marginalised communities around the borough to learn more about the barriers individuals experience or feel that mean they do not access mental health services
- The IPW will make recommendations around how we can respond to these learnings, and how they can inform the way we offer our services within the Bromley Mental Health Hub

## The day-to-day

- Run Focus groups that are tailored to minority groups within the community
- Deliver outreach work
- Equalities grants programme
- Further develop & build on key relationships
- Work in collaboration with Oxleas NHS and other Teams across SEL Mind and across the Borough
- Continue feeding information into the hub's development